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## **WHY USE A RELOCATION CONSULTANT?**

When people suffer a disability, it is a very difficult time for both the client and their family. If they do not receive the help they need, the move can lead to an exacerbation of the difficulties, undue stress, hardship and mental anguish of all involved.

Clearly, in distressing circumstances, time and energy should not be wasted in the process of settling into a suitable residence with the appropriate facilities. By involving a Relocation Consultant who can advise and assist in every aspect of the relocation process, the client will be more inclined to view the move as a positive step. A happy relocation should minimise any adverse impact on the individual and family.

As a result, the client will also have regained their dignity and privacy. Their self-esteem is increased as they are assisted in making this major step in their lives (and their families) as smooth a process as possible.



## **HOW CAN COMPLETE HOME HUNTERS ASSIST?**

*Complete Home Hunters* has been established since 1995 and has relationships with regional, national, and international affiliated companies with offices located in all major cities of Australia. The group provides a unique and personalised relocation service for the Special Needs Client, Executives, Professionals and families moving into location.

Sue Kenaly, the Principal, is a registered Nurse as well as a Licensed Real Estate Agent. Her passion is to provide appropriate accommodation for people with Special Needs.

The company is dedicated and known for its rapid response time. One urgent relocation was achieved within a 24 hour turn around. This included all necessary consultation with the patient, family and medical practitioners. It involved location of a property in the required geographic area, coordination of tradespeople and alterations to the property to suit the client.

The successful relocation of a client with special needs into a new residence requires a personal understanding and sympathetic approach to the client and their families at a very difficult time for them and includes:

- A full appreciation of the wishes and needs of the client and carer.
- An extensive knowledge of the city and its environs with its wide variety of accommodation types and styles available
- A knowledge of the lifestyle that will assist the client and family to quickly assimilate into their new environment.
- A knowledge and understanding of the modifications required to the property to meet individual needs
- An understanding of the medical implications and possible future consequences
- A network and coordination of tradespeople to make the necessary modifications to standards and specifications, sometimes within a very short timeframe.

*Complete Home Hunters* consultants have experienced first hand the difficulties of Special Needs Relocations and fully understand the concerns and unanswered questions of every individual. The role of the *Complete Home Hunters* consultant is to make the transition for each person as smooth as possible, to assist with the timely location of temporary or permanent accommodation, identify the special needs of the individual and family, and where appropriate, to generally assist the person settle in to their new environment.

Relocation services are provided in the form of a number of standard programs that can be tailored to suit the specific needs of a client. A fee schedule for each of the programs described is available on request.

Furthermore, through a network of associates, *Complete Home Hunters* is able to provide assistance for the following services: -

- Support Service Providers
- Community Information and Support Groups

Further details of these services can be provided on request.



## **WHY CHOOSE COMPLETE HOME HUNTERS?**

The relocation process can be an overwhelming experience and the choice of the right relocation consultant or real estate agent can save unnecessary anxiety and stress.

*Complete Home Hunters* are able to attend to all your concerns. We offer a comprehensive range of services to accommodate your needs. Our team is motivated to ensure that you are settled quickly and cost effectively into your ideal home.

Our Disability assistance covers any Sydney metropolitan location.

We are licensed property specialists, qualified to assist with home purchase, sale or property rental.

Our consultants are trained to advise on all aspects of disability relocation.



## ***DISABILITY ASSISTANCE PROGRAM***

This program designed for those with disabilities and perhaps a limited time to search for the right property.

After a discussion regarding the client's requirements and the completion of our questionnaire, *Complete Home Hunters* will provide the following services:

- Research clients desired residential area and locate appropriate properties that meet requirements.
- Arrangements are scheduled to suit the client's timetable and level of urgency.
- An itinerary with appointment times and agent details is produced for accompanied inspections.
- Alterations to amenities at the chosen property are coordinated to meet disability needs in consultation with the client, their family and medical providers.
- Connect utilities
- Organise removalists if required and supervise on move day
- Provide Community Information